

Appendix A

Privacy Information for California Residents

This Appendix applies solely to individuals who reside in the State of California (“consumers” or “you”). This Appendix complies with the California Consumer Privacy Act of 2018 (“CCPA”) and any terms defined in the CCPA have the same meaning when used in this Appendix. Personal information does not include publicly available information from government records, de-identified or aggregated consumer information, or information excluded from CCPA’s scope, like health or medical information subject to HIPAA and financial information subject to GLBA or FCRA.

1. Disclosures

The below chart lists the categories of personal information that we may collect and have collected in the past 12 months and how we use such information.

Categories of Personal Information	Categories of Sources from which the Personal Information is Collected	How We Use the Personal Information (Business Purposes)	Categories of Services Providers and Third Parties with whom Personal Information is Shared
Identity Data. This may include first name, last name, username or similar identifier, marital status, title, date of birth and gender.	You, your company or your agents; our affiliates; service providers; advertising networks; analytics providers; and social media.	To provide you or your company with information, products, or services; to advertise or market; to comply with law and regulations; and for our own business needs (legitimate interests).	Entities that we are legally required to share with pursuant to law; your agents or company; service providers; our affiliates; advertising networks; analytics providers; prospective or actual purchasers of our business; and social media.
Contact Data. This may include email addresses and telephone numbers.	You, your company or your agents; our affiliates; and service providers.	To provide you or your company with information, products, or services; to advertise or market; to comply with law and regulations; and for our own business needs (legitimate interests).	Entities that we are legally required to share with pursuant to law; your agents or company; our affiliates; service providers; advertising networks; analytics providers; prospective or actual purchasers of our business; and social media.

<p>Technical Data. This may include your internet protocol (IP) address, your login data, unique device identifier, browser type and version, time zone setting and location, browser plug-in types and versions, operating system and platform and other technology on the devices you use to access this website.</p>	<p>You; our affiliates; service providers; advertising networks; analytics providers; and social media.</p>	<p>To provide you or your company with information, products, or services; to advertise or market; to improve our services or products; and for our own business needs (legitimate interests).</p>	<p>Our affiliates; service providers; advertising networks; analytics providers; and social media.</p>
<p>Profile Data. This may include your username and password, purchases or orders made by the company you work for, your interests, preferences, feedback and survey responses</p>	<p>You, your agents or your company; our affiliates; service providers; advertising networks; analytics providers; and social media.</p>	<p>To provide you or your company with information, products, or services; to advertise or market; to comply with law and regulations; to improve our services or products; and for our own business needs (legitimate interests).</p>	<p>Entities that we are legally required to share with pursuant to law; your company; our affiliates; service providers; and prospective or actual purchasers of our business.</p>
<p>Usage Data. This may include information about how you use our website, products and services.</p>	<p>You; our affiliates; service providers; advertising networks; analytics providers; and social media.</p>	<p>To provide you or your company with information, products, or services; to advertise or market; to improve our services or products; and for our own business needs (legitimate interests).</p>	<p>Entities that we are legally required to share with pursuant to law; your company; our affiliates; service providers; advertising networks; analytics providers; and social media.</p>
<p>Marketing and Communications Data. This may include your preferences in receiving marketing from us and our third parties and your communication preferences.</p>	<p>You or your agents; our affiliates; and service providers.</p>	<p>To provide you or your company with information, products, or services; to advertise or market; to comply with law and regulations; and for our own business needs (legitimate interests).</p>	<p>Entities that we are legally required to share with pursuant to law; your company; our affiliates; service providers; advertising networks; analytics providers; and social media.</p>

<p>Other Information You Submit to Us. This may include requests or communications you submit to us, including emails, ratings, or customer service call recordings.</p>	<p>You or your agents; our affiliates; and service providers.</p>	<p>To provide you or your company with information, products, or services; to advertise or market; to comply with law and regulations; to improve our services or products; and for our own business needs (legitimate interests).</p>	<p>Entities that we are legally required to share with pursuant to law; your company; our affiliates; and service providers.</p>
<p>Inferences We Draw About You. This may include information about your preferences, characteristics, predispositions, behavior, or other trends that help us identify which products you may be interested in.</p>	<p>You; our affiliates; service providers; advertising networks; analytics providers; and social media.</p>	<p>To advertise or market; to improve our services or products; and for our own business needs (legitimate interests).</p>	<p>Our affiliates; service providers; advertising networks; analytics providers; and social media.</p>

1. Where We Collect Personal Information From

We may collect personal information from the following sources: you, your company, your agent, our affiliates, service providers, advertising networks, analytics providers, and social media networks. For more information about how we collect information from these sources, please see Section 5 of our main Privacy Policy.

2. We Do Not Sell Personal Information for Monetary Payment

CCPA defines a “sale” of personal information broadly to include more than exchanges for monetary purposes. A sale can include personal information shared with a third party for “valuable consideration,” or information shared with a third party (even if they are performing services on our behalf) if they are permitted to use the information for their own purposes. We do not sell your personal information for monetary payment, whatsoever. To ensure we can share our products with you and tailor our advertisements, we do allow some of our advertising partners to use cookies, pixels and other technologies to collect personal information on our website, and this may constitute a “sale” of personal information under CCPA. To learn more about the Cookies we use please see our Cookie disclaimer. You may also opt out of certain cookies by using the Cookie Preferences pop-up, when you visit our webpage.

In the past 12 months, we have sold the following categories of personal information: Technical Data and Usage Data. We sell your personal information to the following categories of third parties: advertising networks, analytics providers, and social media.

3. Personal Information Sales Opt-Out

If you are 16 years of age or older, you have the right to direct us to not sell your personal information at any time (the “right to opt out”). We do not sell the personal information of consumers we actually know are less than 16 years of age, unless we receive affirmative authorization (the “right to opt in”) from either the consumer who is between 13 and 16 years of age, or the parent or guardian of a

consumer less than 13 years of age. Consumers who opt in to personal information sales may opt out of future sales at any time.

To exercise the right to opt out, you (or your authorized representative) may submit a request to us at: privacyofficer@chr-hansen.com. You do not need to create an account with us to exercise your opt-out rights.

4. California Residents' Rights and Choices

The CCPA provides California residents with specific rights regarding their personal information, described below. Below are your CCPA rights and how to exercise those rights.

- **Access to Specific Information and Data Portability Rights (“Right to Know”).** You have the right to request that we disclose certain information to you about our collection and use of your personal information over the past 12 months. You may request:
 - The categories of personal information we collected about you;
 - The categories of sources of the personal information we collected about you;
 - Our business or commercial purpose for collecting that personal information;
 - The categories of third parties with whom we share that personal information; or
 - The specific pieces of personal information we collected about you.
- **Deletion Request Rights.** You have the right to request that we delete some or all of the personal information that we have collected from you and retained, subject to a number of exceptions. We are not required to delete personal information that is: (a) necessary to complete a transaction with you or for warranty or product recalls; (b) used for security purposes, to prevent fraud, to fix errors, or to comply with law; (c) reasonable for us to use for internal purposes given our relationship with you; or (d) compatible with the context in which you provided the information. The list of exceptions above is not exhaustive and we may also deny a deletion request as otherwise permitted by law.
- **Exercising Your Rights.** To exercise your rights described above, please submit a verifiable consumer request to us by:
 - Calling us at [+1 414 6075700](tel:+14146075700)
 - Emailing us at privacyofficer@chr-hansen.com.

Only you, or a person registered with the California Secretary of State that you authorize to act on your behalf, may make a verifiable consumer request related to your personal information. You may also make a verifiable consumer request on behalf of your minor child. If you are making a request on behalf of another person, you must provide written legal documentation that you are authorized to act on behalf of that individual.

You may only make a verifiable consumer request for access or data portability twice within a 12-month period. The verifiable consumer request must:

- Provide sufficient information that allows us to reasonably verify you are the person about whom we collected personal information or an authorized representative; and
- Describe your request with sufficient detail that allows us to properly understand, evaluate, and respond to it.

We may not be able to fulfill your request or provide you with personal information if we cannot verify your identity or authority to make the request and confirm the personal information relates to you. To verify your identity, we may request up to up to three pieces of personal information about you, and we reserve the right to take additional steps as necessary to verify your identity if we have reason to believe a request is fraudulent.

- **Response Timing and Format.** We endeavor to respond to a verifiable consumer request within 45 days of its receipt. If we require more time (up to 90 days), we will inform you of the reason and extension period in writing. We will deliver our written response by mail or electronically, at your option.

Any disclosures we provide will only cover the 12-month period preceding the date we receive your verifiable consumer request. The response we provide will also explain the reasons we cannot comply with a request, if applicable. For data portability requests, we will select a format to provide your personal information that is readily useable and should allow you to transmit the information from one entity to another entity without hindrance.

We do not charge a fee to process or respond to your verifiable consumer request unless it is excessive, repetitive, or manifestly unfounded. If we determine that the request warrants a fee, we will tell you why we made that decision and provide you with a cost estimate before completing your request.

- **Non-Discrimination.** You have the right to not be discriminated against for exercising any of your CCPA rights. Unless permitted by the CCPA, we will not:
 - Deny you goods or services;
 - Charge you different prices or rates for goods or services, including through granting discounts or other benefits, or imposing penalties;
 - Provide you a different level or quality of goods or services; or
 - Suggest that you may receive a different price or rate for goods or services or a different level or quality of goods or services.

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